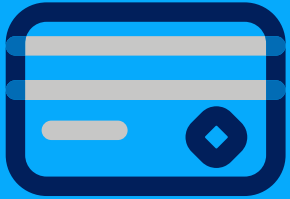


# Welcome

## To the Visa Virtual ClinCard



For more information on ClinCard and  
the WBL visit our website



## WBL Participant Guide

*to the Visa  
Virtual  
ClinCard*

# Why ClinCard?

The Visa Virtual ClinCard offers a convenient virtual form of payment. You can use your virtual ClinCard online and in person via a mobile wallet at all merchants that accept Visa contactless payments.

## Get Started



- The WBL will assign a Visa Virtual ClinCard to you. The card will ONLY be virtual, not physical.
- Look for an email with the subject line "**Your Virtual ClinCard has arrived.**"
- Open the email and click the "**Access your card**" button. This will take you to the ClinCard website.
- You will be asked for an access code. Enter your birth year in four digits.
- The next screen you see will have your 16-digit card number. **Make sure to copy this number down, as you will need it to register your account.**



## Register your Account

- Once you've accessed your card number, navigate to the home page and follow the steps to register your account.
- You will be prompted to enter your 16-digit card number and full birthdate, and to create a username and password.
- Once you've created your username you'll be able to log in to your account.
- Now that you have registered your account you can view your account balance, change account settings, and easily transfer money from your ClinCard account to your U.S. bank account.

## Congratulations!

**Your card has been activated and your account is registered!**



## Good to know

**If you have a balance on your ClinCard, you must keep the card active by making a purchase at least once monthly. If you forget, the bank that owns the Virtual VISA ClinCard can deduct a fee of \$4.50 from the balance of your ClinCard. If this happens, please call Greenphire Customer Service. They will refund up to 3 months of inactivity fees.**

**For detailed instructions on transferring money from your Visa Virtual ClinCard and to view the Cardholder FAQ visit [myclincard.mycardplace.com](https://myclincard.mycardplace.com)**

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For questions regarding your account call Greenphire Customer Service at 866-952-3795

For questions about the WBL and use of your ClinCard email us at [wblcontact@wharton.upenn.edu](mailto:wblcontact@wharton.upenn.edu)